



Reserve Guarantee Owner Fact Sheet

Reserve Guarantee is a Privileges benefit available to Privileges Platinum and 100 Club members. You will receive an exclusive notification by email of new Associate resorts 14 days before the Associate resort is promoted to all other Privileges members and WorldMark South Pacific Club Premier Owners. All Owners will be able to view new Associate resorts online, but only Privileges Platinum and 100 Club members will be notified of the resort. All Owners will be notified of new Associate resorts 14 days later. This benefit applies only to those properties within the South Pacific region that are new to the Associate program and bookings are subject to availability. This benefit does not apply to any new Club resort or Club apartment.

Access

Who has access to Reserve Guarantee?

Reserve Guarantee is offered exclusively to eligible Privileges Platinum and 100 Club members.

Am I required to enroll to receive Reserve Guarantee?

No, all eligible members will receive Reserve Guarantee emails automatically.

Which email address receives the Reserve Guarantee notification?

The primary email address listed on your Owner account will be sent the Reserve Guarantee notification.

Can I change the email address which receives the Reserve Guarantee notification?

Yes, you can contact their Owner Services team on 1300 850 160 (AU) or 0800 850 160 (NZ) or via email at owner.services@wyn.com to request the Reserve Guarantee notification be sent to a different email address.

When do I receive the Reserve Guarantee notification?

You will receive an exclusive notification by email of new Associate resorts 14 days before the Associate resort is announced to all other Privileges members and WorldMark South Pacific Club Owners.

Which resorts are eligible for Reserve Guarantee notifications?

The Reserve Guarantee benefit applies only to those properties within the South Pacific region that are new to the Associate program. This benefit does not apply to any new Club resort or Club apartment, and you will not receive a Reserve Guarantee notification of these resorts/apartments.



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Trialing

Can a Privileges member trial another Privileges tier and gain access to Reserve Guarantee?

Yes. Any Privileges members who are trialing Privileges Platinum membership receive access to Reserve Guarantee.

Use

How do I book a new Associate resort after receiving the Reserve Guarantee notification?

Once a new Associate resort has been announced via Reserve Guarantee notification, you can book a new Associate resort the same way you book all reservations; either online at www.worldmarksp.com or by contacting the Owner Services team on 1300 850 160 (AU) or 0800 850 160 (NZ) or via email at owner.services@wyn.com. Bookings are subject to availability. **Please note:** All WorldMark South Pacific Owners will be able to browse and book the new Associate resort, however they will not receive the Reserve Guarantee notification.

How many times can I receive the Reserve Guarantee notification?

You will receive a Reserve Guarantee notification for each new Associate resort. There is no limit to the number of notifications you will receive.

What locations qualify for Reserve Guarantee notifications?

This benefit applies only to those properties within the South Pacific region that are new to the Associate program. This benefit does not apply to any new Club resort or Club apartment.