



Reservation Reminders Owner Fact Sheet

Reservation Reminders is a Privileges benefit available exclusively to Privileges Elite, Diamond, Platinum and 100 Club members. Reservation Reminders is an email notification which is sent on request, seven days before the 13-month or nine-month booking window opens at a member's desired resort.

Access

Who has access to Reservation Reminders?

Reservation Reminders are offered exclusively to eligible Privileges Elite, Diamond, Platinum and 100 Club members.

Can I utilise Reservation Reminders for guest reservations?

You can place Reservation Reminders for reservations which will be booked for guests. This benefit does not guarantee that any specific reservation will be available.

Trialing

Can a Privileges member trial another Privileges tier and gain access to Reservation Reminders?

Yes. Any Privileges members who are trialing Privileges Elite, Diamond or Platinum membership receive access to Reservation Reminders.

Use

What are Reservation Reminders?

You may request an email reminder 7 days prior to the beginning of a 13-month reservation window and 7 days prior to the 9-month reservation window at selected resorts managed by the Developer or Resort Management by Wyndham Pty Ltd. You may also request an email reminder 7 days prior to the beginning of a 14-month reservation window at selected Associate resorts (for eligible members who have a 14-month booking window towards Associate resort reservations).

How to access Reservation Reminders?

The request to arrange a reminder can be made by contacting the Owner Services team by email at owner.services@wyn.com or by calling: AU 1300 850 160, NZ 0800 850 160, FJ 008 003 263. The Developer is not responsible for undeliverable messages or recipient's equipment malfunctions. This benefit does not guarantee that any specific reservation will be available.

Can Reservation Reminders be sent for upcoming Grab It deals?

As Grab It deals are operated through a different system, we are unable to send out reminders for when

All information is correct at time of creation in December 2018 and is subject to change at any time.
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Grab It deals are released. Grab It deals are usually released to book within 9 months, therefore also invalid for Reservation Reminders.

Can two email addresses be listed to receive Reservation Reminders?

Reservation Reminders can be sent to both the primary Owner email address, and the secondary Owner email address. We recommend contacting the Owner Services team for more information and to place a Reservation Reminder.

Which resorts are eligible to receive Reservation Reminders?

This benefit is available for all WorldMark South Pacific Club resorts and Associate resorts (for eligible Privileges Elite members and above who have a 14 month booking window towards Associate resorts, you can place a Reservation Reminder to be notified when the 14 month booking window opens).

How many Reservation Reminders can be placed at one time?

There is no limit to the number of Reservation Reminders which can be placed on an account.

Can I receive a phone call instead of an email when the relevant booking window opens at my desired resort?

No, as the email is sent via an automatically generated system which cannot send SMS or make phone calls.

Are reservations automatically booked once I place a Reservation Reminder?

No. This benefit does not guarantee availability, and does not automatically book a reservation. It is the responsibility of the member to contact the Owner Services team or to book reservations online.
