



## Wyndham Rewards Redeeming Wyndham Rewards Points Owner Fact Sheet

As a Privileges by Wyndham member you receive complimentary membership to Wyndham Rewards.

Wyndham Rewards is a loyalty program which allows you to earn Wyndham Rewards points which may be redeemed towards accommodation stays, gift cards, levies and more.

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This fact sheet provides information on earning and redeeming Wyndham Rewards points through Condo Stays.

### ACCOMMODATION STAYS

The most popular and economical way of redeeming Wyndham Rewards points is through accommodation stays where you can redeem at thousands of participating hotels, condos and homes globally.

You have two options when redeeming Wyndham Rewards points;

1. **Go Free** – Members can redeem 15,000 Wyndham Rewards points per bedroom for accommodation for one go free award night. There are no Blackout Dates when redeeming for a free night in selected hotels.
2. **Go Fast** – Members can redeem 3,000 Wyndham Rewards points plus pay some cash per bedroom for one go fast award night.

**IMPORTANT:** Both Go Free and Go Fast are available at participating properties only. Blackout Dates may apply at selected properties.

To redeem Wyndham Rewards points towards accommodation stays, follow the below steps (please note, some steps will change based on the accommodation options):

- Login to [www.wyndhamrewards.com](http://www.wyndhamrewards.com)
  - Use your Wyndham Rewards member number – located on your Privileges by Wyndham membership card or on the Account Dashboard at [www.privilegesbywyndham.com.au](http://www.privilegesbywyndham.com.au)
  - Enter your password
- IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow you to redeem the benefits available in your region
- Click the “**Explore the Program**” tab and click “**Use Wyndham Rewards Points**” which will redirect to a new page

To redeem towards **HOTEL STAYS:**

- Click “**Booking Options**” tab which will show available property provider options. Select the preferred property provider and click “**BOOK NOW**” which will either redirect to a third party website (where you can browse availability and call Wyndham Rewards Member Services to book) or a search bar will appear where you can enter the holiday details and browse and book availability online.



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- Please Note:** Availability will show based on location *and* travel dates – if your search does not return availability, try searching for a different location or alternative dates of travel, or check back at a later date, as availability can change for each resort throughout the year
- You will receive confirmation via email

### To redeem towards **COTTAGES AND HOMES:**

- Click "**Booking Options**" tab which will show available property provider options. Select the preferred property provider and click "**BOOK NOW**" which will either redirect to a third party website (where you can browse availability and call Wyndham Rewards Member Services to book) or a search bar will appear where you can enter the holiday details and browse and book availability online.
- Click "**LEARN MORE**" under either "**Cottages.co.uk**" or "**Landal GreenParks**" which are the two Homes options.
- A pop up box will appear with a U.S. contact number. Do not call this number (it is for U.S. residents only). You can click "**Explore Properties**" to redirect to the third party website to browse availability, but must call Wyndham Rewards Member Services to book.

### To redeem towards **CONDO STAYS:**

- Click "**Booking Options**" tab which will show available property provider options. Select the preferred property provider and click "**BOOK NOW**" which will either redirect to a third party website (where you can browse availability and call Wyndham Rewards Member Services to book) or a search bar will appear where you can enter the holiday details and browse and book availability online.
- Click "**LEARN MORE**" under either "*Wyndham Vacation Resorts*" (can book through [www.wyndhamrewards.com](http://www.wyndhamrewards.com)) or "*Wyndham Vacation Rentals - Homes & Condos*" (can browse online via [www.wyndhamvacationrentals.com](http://www.wyndhamvacationrentals.com) but must call Wyndham Rewards Member Services to book).
- A pop up box will appear with a U.S. contact number for *Wyndham Vacation Rentals* – Do not call this number (it is for U.S. residents only). You can click "**Explore Properties**" to redirect to the third party website to browse availability, but must call Wyndham Rewards Member Services to book.

### **GIFT CARDS**

You can redeem Wyndham Rewards points for gift certificates, gift cards and store value cards from providers directly affiliated with the Wyndham Rewards program.

- Login to [www.wyndhamrewards.com](http://www.wyndhamrewards.com)
  - Use your Wyndham Rewards member number – located on your Privileges by Wyndham membership card or on the Account Dashboard at [www.privilegesbywyndham.com.au](http://www.privilegesbywyndham.com.au))
  - Enter your password
- IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow you to redeem the benefits available in your region
- Click "**Explore the Program**" then "**Use Wyndham Rewards Points**"

*All information is correct at time of creation in September 2018 and is subject to change at any time.*  
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- A new page will appear - click "**Points Catalog**"
- Click "**REDEEM**" under "**Gift Cards**"
- A new webpage will appear – now in the Wyndham Rewards online shop
- Select shipping region and click "**GO**"
- This page will display your Wyndham Rewards points balance
- Hover mouse over "**Gift Cards**"
- Select choice of **Dining, Entertainment** or **Retail**.
- A variety of Gift Card options will appear which are available for redemption. **Refine Results** via the left side menu - this narrows the search to select specific options.
- Click on desired Gift Card where you can view the **Item Description** and **Shipping & Handling**
- Select how many Gift Cards to purchase
- Add to **Wish List** if you do not wish to purchase yet or add to **Shopping Basket** and proceed to check out
- A new webpage will appear – now in the **Check Out**
- Review chosen items and once confirmed, click "**Check out**"
- A new webpage will appear - **1. Shipping**
- Shipping Address will show members address – Change this by clicking "**Add Address**" if required
- Once shipping address and order summary is confirmed click "**Check Out**"
- Members will navigate to **2. Order Review** which shows an overview of the item(s) in shopping basket and members contact details.
- Click "**Checkout**" to confirm order
- Members can view purchase details on page **3. Order Confirmation**
- Gift Card will be posted to nominated address, or emailed in the case of an eGift Card (electronic online Gift Card).

### WORLDMARK SOUTH PACIFIC CLUB ANNUAL LEVIES

The current exchange is 10,000 Wyndham Rewards points = AU\$60\*

\*Exchange rate is subject to change from time to time and will be communicated to members. The New Zealand annual levy is the same as the Australian annual levy but is converted into NZD through a set exchange rate based on the currency at the beginning of the year.

- Login to [www.wyndhamrewards.com](http://www.wyndhamrewards.com)
  - Wyndham Rewards member number - view at [www.privilegesbywyndham.com.au](http://www.privilegesbywyndham.com.au)
  - Enter your password
- IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow you to redeem the benefits available in your region
- Click on "**Explore the Program**" and click "**Use Wyndham Rewards Points**"
- Click "**Points Catalog**"
- Click "**Redeem**" under "**Pay for your Levies**"
- Click "**Redeem**" next to the relevant Club i.e. "*WorldMark South Pacific Club*"
- Select how many lots of 10,000 Wyndham Rewards points to transfer (Example: If you want 80,000 points transferred, enter 8)
- Enter WorldMark Owner number (11 digits) and press **Continue**

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- ☐ A confirmation screen will appear once complete – the redemption is non-transferable

**Please Note:** The specified amount will be credited to a WorldMark South Pacific Club account and applied to the next levy payment. Please allow 14 business days processing.

### MERCHANDISE

You can redeem Wyndham Rewards points for merchandise from providers directly affiliated with the Wyndham Rewards program.

- ☐ Login to [www.wyndhamrewards.com](http://www.wyndhamrewards.com)
  - Use your Wyndham Rewards member number – located on your Privileges by Wyndham membership card or on the Account Dashboard at [www.privilegesbywyndham.com.au](http://www.privilegesbywyndham.com.au))
  - Enter your password
- ☐ **IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow you to redeem the benefits available in your region
- ☐ Click **“Explore the Program”** and **“Use Wyndham Rewards Points”**
- ☐ Click **“Points Catalog”**
- ☐ Under **“Merchandise”** click **“REDEEM”**
- ☐ A new webpage will appear – you are now in the Wyndham Rewards online shop
- ☐ This page will display your Wyndham Rewards points balance and a tab of items you can redeem your Wyndham Rewards points through. In this case please hover over **“Electronics, Home, or Sports & Leisure”** – these are the merchandise options
- ☐ A variety of merchandise options will appear which are available for redemption. *For example we will click on ‘Headphones’ found in Electronics*
- ☐ You can **Refine Results** as shown on left side menu - refining results narrows the search to select specific options
- ☐ Click on your desired merchandise and it will bring up how many points are required for purchase, along with items **“You might also need”**
- ☐ Select quantity of items to purchase
- ☐ Click **“Add to shopping basket”**
- ☐ A new webpage will appear – you are now in the **Check Out**
- ☐ Review chosen items and once confirmed, click **“Check out”**
- ☐ A new webpage will appear - **1. Shipping**
- ☐ Your Shipping Address will show members address – You can change this by clicking **“Add Address”**
- ☐ Once shipping address and order summary are confirmed, click on **“Check Out”** which will take you to **2. Order Review**
- ☐ You will navigate to **2. Order Review** which shows an overview of the item(s) in your shopping basket and contact details
- ☐ **Note:** The amount of Wyndham Rewards points paid for an item includes taxes, duties, customs and/or shipping costs for an order.
- ☐ Click **“Checkout”** to confirm order
- ☐ View purchase details on page **3. Order Confirmation**
- ☐ Merchandise will be posted to nominated address

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**Please Note:** Wyndham Rewards points expire four years after the date they are posted to the Wyndham Rewards account unless they are forfeited due to inactivity (usually 18 months) as defined by the program Terms and Conditions available at [www.wyndhamrewards.com](http://www.wyndhamrewards.com)

### MEMBER CONTACT INFORMATION

Privileges members can visit [www.wyndhamrewards.com](http://www.wyndhamrewards.com) or call the below phone numbers toll-free for additional information about the program benefits.

Country/Region	Toll-Free Number	Service Hours	
		Mon-Fri	Sat-Sun
Australia	0011-800-367-87477	AEST 9pm – 1pm	AEST 11pm – 8am
New Zealand	00-800-367-87477	NZST 11pm - 3pm	NZST 1am - 10am

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