



How are the apartments allocated?

All WorldMark South Pacific Club apartments are assigned by the **Best Fit** Computer System, which ranks rooms in order of preference, assigning the highest priority room to reservations made the furthest out. This is a good reason to book early!

To be fair to all owners and ensure all reservations can be accommodated, we are unable to guarantee requests for specific views or specific unit locations as all units are ranked by order of preference with the '**Best Fit**' System, which allocates the best unit available for the period of your stay, giving preference to the reservations made furthest out.

The '**Best Fit**' system is outlined in your Resort Guide and is a computerized allocation system. As we run at such high occupancy all year round this system enables us to take the highest number of reservations by minimising gaps in the occupancy of each resort. With so many variations in reservation with different lengths of stay and check-ins occurring 365 days a year, the allocation of rooms is like a huge jigsaw puzzle. By following the '**Best Fit**' system the computer guarantees us that all of the pieces will fit together and we will be able to accommodate the maximum number of reservations. The computer continuously juggles the reservations to 'best fit' all owners until the arrival date when a specific apartment is allocated.

For example: If you make a reservation 13 months in advance and the highest priority apartment at the resort is already occupied on your day of arrival, you will be allocated the next best apartment available for the duration of your stay. To be fair to all owners and for the '**Best Fit**' system to work effectively we are unable to override and change allocations for specific requests, unless for a medical reason when documentation is provided.