



## Complimentary Movies Owner Fact Sheet

Complimentary Movies is a Privileges benefit available exclusively to Privileges Elite, Diamond, Platinum and 100 Club members. Complimentary Movies are offered depending on Privileges tier, at participating resorts.

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### Access

#### **Who has access to Complimentary Movies?**

Complimentary Movies are offered exclusively to eligible Privileges Elite, Diamond, Platinum and 100 Club members.

#### **Are guest bookings eligible to receive Complimentary Movies?**

Yes. Guest bookings have the same guidelines as Privileges Elite, Diamond, Platinum and 100 Club member bookings, therefore guests of members will receive access to the Complimentary Movies benefit when booking at participating resorts.

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### Trialing

#### **Can a Privileges member trial another Privileges tier and gain access to Complimentary Movies?**

Yes. Any Privileges members who are trialing Privileges Elite, Diamond or Platinum membership receive access to Complimentary Movies.

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### Use

#### **How to access Complimentary Movies?**

Complimentary Movies will automatically present through the in room televisions at the large majority of WorldMark South Pacific Club resorts, while other properties have Complimentary Movies available through reception with the use of a DVD player (only 2 movies may be taken at one time). Simply contact reception for assistance.

#### **How many times can I access Complimentary Movies?**

Privileges Elite members receive 1 complimentary movie per stay, Diamond members receive 3 complimentary movies per stay, and Platinum and 100 Club members receive unlimited complimentary movies per stay.

#### **Can Complimentary Movies be accessed during Grab It reservations?**

Yes, as long as the Grab It reservation is at participating resorts and booked by eligible Privileges Elite, Diamond, Platinum and 100 Club members.

*All information is correct at time of creation in December 2018 and is subject to change at any time.*  
Document Owner: Privileges by Wyndham Manager



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### **Are there any restrictions when accessing Complimentary Movies?**

Use of complimentary movies is subject to guidelines, for example Privileges Elite members receive 1, Diamond members receive 3, and Platinum and 100 Club members receive unlimited complimentary movies per stay. Two movies can be hired at one time at resorts using DVD players. Other restrictions may apply based on resorts, therefore we recommend contacting reception for more information.

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### **Eligible Resorts**

#### **Which resorts offer Complimentary Movies?**

This benefit is only available at selected resorts managed by Wyndham Destinations Asia Pacific and Resort Management by Wyndham Pty Ltd.

#### **Do members receive Complimentary Movies at resorts when booking through third parties?**

No, as Privileges benefits are not applied to reservations booked at WorldMark South Pacific Club resorts if made through third party companies. To receive the Complimentary Movies, you must book either through your WorldMark Owner Services team or at [www.worldmarksp.com](http://www.worldmarksp.com).

#### **Are there minimum or maximum nights' stay to qualify for Complimentary Movies?**

No, Complimentary Movies are provided regardless of the length of stay, for the duration of the stay at participating resorts.

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### **Movie Selection**

#### **How often is the selection of movies updated?**

If the resort displays a DVD library, ten DVDs will be rotated on display on a four-week basis. Resorts using LSP TV's (offering Complimentary Movies through the TV), it is up to the discretion of LSP when movies are updated, therefore we recommend contacting reception during a stay to enquire.

#### **Are the same movies displayed at all resorts or does each resort have a different variety?**

Each WorldMark South Pacific Club resort which displays a DVD library will rotate their DVDS every four weeks. For WorldMark South Pacific Club resorts that operate with The Lifestyle Panel, the same movie subscription will be displayed.