



Wyndham Rewards Merchandise Owner Fact Sheet

As a Privileges by Wyndham member you receive membership to Wyndham Rewards.

Wyndham Rewards is a loyalty program which allows you to earn Wyndham Rewards points which may be redeemed towards accommodation stays, gift cards, levies and more.

This fact sheet will focus on redeeming Wyndham Rewards points towards Merchandise.

Please note: Merchandise available to you is based on your country of residence. Once you are signed in, you can only redeem points for items that can be shipped to the address in your profile.

HOW TO REDEEM POINTS

You can redeem Wyndham Rewards points for merchandise from providers directly affiliated with the Wyndham Rewards program.

- Login to www.wyndhamrewards.com
 - Use your Wyndham Rewards member number – located on your Privileges by Wyndham membership card or on the Account Dashboard at www.privilegesbywyndham.com.au
 - Enter your password
- IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow you to redeem the benefits available in your region
- Click **“Explore the Program”** and **“Use Wyndham Rewards Points”**
- Click **“Points Catalog”**
- Under **“Merchandise”** click **“REDEEM”**
- A new webpage will appear – you are now in the Wyndham Rewards online shop
- This page will display your Wyndham Rewards points balance and a tab of items you can redeem your Wyndham Rewards points through. In this case please hover over **“Electronics, Home, or Sports & Leisure”** – these are the merchandise options
- A variety of merchandise options will appear which are available for redemption. *For example we will click on ‘Headphones’ found in Electronics*
- You can **Refine Results** as shown on left side menu - refining results narrows the search to select specific options
- Click on your desired merchandise and it will bring up how many points are required for purchase, along with items **“You might also need”**
- Select quantity of items to purchase
- Click **“Add to shopping basket”**
- A new webpage will appear – you are now in the **Check Out**
- Review chosen items and once confirmed, click **“Check out”**
- A new webpage will appear - **1. Shipping**
- Your Shipping Address will show members address – You can change this by clicking **“Add Address”**
- Once shipping address and order summary are confirmed, click on **“Check Out”** which will take you to **2. Order Review**

The information in this document is correct at time of creation in September 2018 and is subject to change without notice

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- You will navigate to **2. Order Review** which shows an overview of the item(s) in your shopping basket and contact details
- Note:** The amount of Wyndham Rewards points paid for an item includes taxes, duties, customs and/or shipping costs for an order.
- Click **“Checkout”** to confirm order
- View purchase details on page **3. Order Confirmation**
- Merchandise will be posted to nominated address

Please Note: Wyndham Rewards points expire four years after the date they are posted to the Wyndham Rewards account unless they are forfeited due to inactivity (usually 18months) as defined by the program Terms and Conditions available at www.wyndhamrewards.com

MEMBER CONTACT INFORMATION

Privileges members can visit www.wyndhamrewards.com or call the below phone numbers toll-free for additional information about the program benefits.

Country/Region	Toll-Free Number	Service Hours	
		Mon-Fri	Sat-Sun
Australia	0011-800-367-87477	AEST 9pm – 1pm	AEST 11pm – 8am
New Zealand	00-800-367-87477	NZST 11pm - 3pm	NZST 1am - 10am

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