



Wyndham Rewards Earning Wyndham Rewards Points Owner Fact Sheet

As a benefit of being a Privileges by Wyndham member, you receive membership to Wyndham Rewards. Wyndham Rewards is a loyalty program which allows you to earn Wyndham Rewards points which may be redeemed towards accommodation stays, gift cards, levies and more.

This fact sheet provides information on how you can earn Wyndham Rewards points with your Privileges by Wyndham membership.

ATTENDING OWNER UPDATES

Attend an Owner Update during your stay at selected WorldMark South Pacific Club Resorts.

- Book your stay:
 - Online at www.worldmarksp.com; or
 - Contact your Owner Services team
 - Call: 1300 850 160 (AU) or 0800 850 160 (NZ)
 - Email: Owner.Services@wyn.com
- Contact your friendly Resort Host upon arrival to book your Owner Update
- The number of Wyndham Rewards points earned is subject to change from time to time
- Wyndham Rewards points will usually be posted to an account 7 business days after attending

SALES INCENTIVES

As a Privileges by Wyndham member you can earn Wyndham Rewards points through different sales campaigns.

- Contact your Owner Enhancements team to learn more:
 - Call: 1800 735 757 (AU) or 0800 432 684 (NZ)
 - Email: ownerenhancements@wyn.com
- The number of Wyndham Rewards points earned is subject to change from time to time
- Wyndham Rewards points will usually be posted to an account 7 business days after transmittal of an upgrade/purchase

REFERRING FRIENDS

Privileges by Wyndham members can earn Wyndham Rewards points by sharing the secret of Vacation Ownership with friends and family!

- Refer your friends and family:
 - Call: 1800 374 363 (AU) or 0800 440 418 (NZ)
 - Online at www.wyndhamap.com/invite
 - Complete referral form
 - Click "Submit"

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- The number of Wyndham Rewards points earned is subject to change from time to time
Current rates are:

	Friend attends without you	Friend attends with you
Friend completes presentation	2,500 Wyndham Rewards® points	7,500 Wyndham Rewards® points
Friend confirmed as WorldMark South Pacific Club Owner	5,000 Wyndham Rewards® points	40,000 Wyndham Rewards® points
Total Wyndham Rewards® points	7,500 Wyndham Rewards® points	47,500 Wyndham Rewards® points

- Wyndham Rewards points will usually be posted to an account 14 business days after the referral attends the presentation, or 14 business days after the referral's new Owner account has transmitted

HOTEL STAYS

With over 8,000 hotels globally, earning Wyndham Rewards points through Hotel stays is easy. Simply pay cash for your chosen Wyndham Rewards hotel, and earn points which can be redeemed for other accommodation stays, plus more.

For every qualified stay at a participating hotel, you receive either:

- 10 Wyndham Rewards® points for every US\$1; or
- 1,000 Wyndham Rewards® points, whichever is more.

Points are earned for dollars spent on room rate only, except at Wyndham® properties, where 10 points are earned for each dollar spent on the total folio (i.e. food and beverages).

Follow the steps below to earn Wyndham Rewards points for Hotel stays:

- Login to www.wyndhamrewards.com
 - Use your Wyndham Rewards member number – located on your Privileges by Wyndham membership card or on the Account Dashboard at www.privilegesbywyndham.com.au
 - Enter your password
- **IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow you to redeem the benefits available in your region
- Click on the “**Explore the Program**” tab then click “**Earn Wyndham Rewards Points**” which will redirect to a new page
- Select relevant Hotel option to earn points by clicking “**SEE HOTELS**” and browsing properties available.
- **Please Note:** Availability will show based on location *and* travel dates – if your search does not return availability, try searching for a different location or alternative dates of travel, or check back at a later date, as availability can change for each resort throughout the year.

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- From time to time Wyndham Rewards may offer additional earning options through promotions. To find out more about a particular promotion please contact Wyndham Rewards via the contact details at the end of this fact sheet.
- Please Note:** The room rate appears in the currency of the country you are booking
- You will receive confirmation via email
- Important:** Wyndham Rewards Points will usually be posted to your Wyndham Rewards account two to four weeks after the activity through which they were earned

CONDO STAYS

Earning Wyndham Rewards points through Condo stays is easy. Simply pay cash for your chosen Condo, and earn points which can be redeemed for other accommodation stays, plus more.

You can earn Wyndham Rewards points at selected Condos. The below information relates to earning Wyndham Rewards points through *Shell Vacations; CLUB WYNDHAM; WorldMark, the Club and Margaritaville*. Wyndham Rewards points cannot be earned when booking *Wyndham Vacation Rentals*.

For every qualified stay at a participating Condo, you receive either:

- 10 Wyndham Rewards® points for every US\$1; or
- 1,000 Wyndham Rewards® points, whichever is more.

Points are earned for dollars spent on room rate only, except at selected Wyndham® properties, where 10 points are earned for each dollar spent on the total folio (i.e. food and beverages).

Follow the steps below to earn Wyndham Rewards points for Condo stays:

- Visit <https://www.wyndhamhotels.com/wyndham-vacations>
- Login to your account by clicking on the Wyndham Rewards tab in the right hand corner
- Enter Wyndham Rewards member number or email address and password
Please note: Log in details are separate from WorldMark South Pacific Club Ownership login details. Wyndham Rewards member number can be found on the Privileges member card.
- Answer **Security Question** (Security question is the extra level of security that you set up the first sign in when joining Wyndham Rewards)
- Browse Condos through the **Location, Check in & Check out date, room type and special rates**
- If you click on "**Special Rates**" you can also tick or untick whether you wish to redeem Wyndham Rewards points at these selected condos or use cash. In this case we are wishing to earn Wyndham Rewards points at these selected Condos, so we will use cash and we will not tick the redeem box.
- A list of Condos will appear. Browse properties as available or "**Refine Results**" as shown on left side menu. Refining results narrows the search to select specific options based on accommodation requirements.
- Click on the nightly rate to continue with a reservation.
- Select by **room** or **rates** for the chosen property. You can also "**Refine Results**" and view the total cost of stay by clicking on "**Total For Stay**" *Remember the cost is a cash payment in order to earn Wyndham Rewards points.*

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- Click on “**Book \$/Night**” to continue.
- A new page will appear to enter details. If prompted “**Already a Wyndham Rewards Member?**” simply click “**Sign In**” as this will speed up the booking process
- Complete “**Guest Information**” and “**Payment Method**” online.
- Click “**Complete Reservation**” to confirm reservation.
- You will receive confirmation via email.
- Please note:** Wyndham Rewards points will usually be posted to Wyndham Rewards account two to four weeks after the activity through which they were earned.

AVIS CAR RENTALS

You can earn Wyndham Rewards points when booking AVIS car rentals via www.wyndhamrewards.com. Wyndham Rewards points cannot be earned when booking AVIS car rentals through third parties i.e. Travel by Wyndham, or in conjunction with any Privileges benefits i.e. Personal Choice.

Follow the steps below to earn Wyndham Rewards points for AVIS car rentals:

- Visit <https://www.wyndhamhotels.com/wyndham-vacations>
- Login to account by clicking on the Wyndham Rewards tab in the right hand corner
- Enter Wyndham Rewards member number or email address and password
Please note: Wyndham Rewards log in details are separate from WorldMark South Pacific Club Ownership login details. Wyndham Rewards member number can be found on the back of Privileges membership card
- Answer **Security Question** (Security question is the extra level of security that you set up the first sign in when joining Wyndham Rewards)
- Click “Explore the Program”
- Click “Earn Wyndham Rewards Points”
- Scroll down to AVIS information and click “Reserve with AVIS”



Earn on the road and shift your points into high gear

Always on the go? Earn 100 points per day on all qualifying rentals with a maximum of 500 points per rental. Plus, save up to 30% on all qualifying rentals.

[RESERVE WITH AVIS](#)

- A new web page will open, where you can enter details to book, such as “Rental pickup location”, “Pickup date”, “Return date” and more
- Once information is completed, you can click “Get a Quote!” which will open a new web page displaying options for cars and prices
- You can select your desired car, read quote information and conditions and click “Continue”

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- A new web page will appear where you can enter your personal details and Credit Card information, and click “Confirm Booking” to confirm
- Terms & Conditions apply and can be viewed when booking:
 - o Members can earn a minimum 100 Wyndham Reward points per day on each eligible rental
 - o To take part of any Wyndham Rewards points promotions or any Wyndham Rewards benefits, please make sure all reservations are made via: www.avisworld.com/wyndham
 - o To take part of any Wyndham Rewards points promotions or any Wyndham Rewards benefits, rentals must take place in worldwide AVIS participating locations
 - o Wyndham Rewards points cannot be earned on corporate, staff, contract or tour operator rates or on AVIS Preferred Free Weekend rentals or any monthly rentals
 - o Renters can only claim (earn) Wyndham Rewards points for their own rentals, i.e. only one rental at a time

Please Note – Account Lock: From time to time, Wyndham Rewards reviews Wyndham Rewards accounts, which temporarily ‘locks’ the account while the review is taking place. There are a few triggers that will put an account into a review status:

- A large influx of earning points (Hotel/Condo stays or a Credits to points transfer)
- Multiple lots of points earned in a given day to the same account
- If points earned for a stay is too large for the number of nights i.e. 10,000 for 1 night stay

Another issue that can occur during the account lock is when members try to redeem points for Go Free/Go Fast reservations, however the online system advises “not enough Wyndham Rewards points to complete transaction”. Reviews can last between 5 to 10 business days before the account is released, from the time it goes into review status. If your account is in review status, you can contact Wyndham Rewards Member Services and they will have the account reviewed real time, meaning the account will be unlocked much quicker.

MEMBER CONTACT INFORMATION

Privileges members can visit www.wyndhamrewards.com or call the below phone numbers toll-free for additional information about the program benefits.

Country/Region	Toll-Free Number	Service Hours	
		Mon-Fri	Sat-Sun
Australia	0011-800-367-87477	AEST 9pm – 1pm	AEST 11pm – 8am
New Zealand	00-800-367-87477	NZST 11pm - 3pm	NZST 1am - 10am

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