



Complimentary Resort Activities Owner Fact Sheet

Complimentary Resort Activities is a Privileges benefit available exclusively to Privileges Diamond, Platinum and 100 Club members. Complimentary Resort Activities includes such things as the hire of bikes, kayaks, tennis racquets and access to Kids' Club at participating resorts. Activities differ from resort to resort.

Access

Who has access to Complimentary Resort Activities?

Complimentary Resort Activities are offered exclusively to eligible Privileges Diamond, Platinum and 100 Club members.

Do Complimentary Resort Activities extend to everyone staying in the apartment?

Complimentary Resort Activities are available to all guests staying in the apartment.

Are guest bookings eligible to receive Complimentary Resort Activities?

Yes. Guest bookings have the same guidelines as Privileges Diamond, Platinum and 100 Club member bookings, therefore guests will receive access to the Complimentary Resort Activities benefit when booking at participating resorts.

Trialing

Can a Privileges member trial another Privileges tier and gain access to Complimentary Resort Activities?

Yes. Any Privileges members who are trialing Privileges Diamond or Platinum membership receive access to Complimentary Resort Activities.

Book

How to book Complimentary Resort Activities?

You can contact reception during your stay to book Complimentary Resort Activities.

Can I pre-book Complimentary Resort Activities?

As activities vary between resorts, we recommend contacting reception before check-in to enquire about pre-booking activities.



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How many times can I book Complimentary Resort Activities?

There is no set number of use for most Complimentary Resort Activities, however use of activities and equipment may not be redeemed for consecutive time slots and are subject to availability. For example, you are not permitted to book bikes out for their entire stay, to ensure the benefit is fair for all eligible members. Selected activities may be limited to one per person, per reservation and you can check with reception regarding individual activity use at participating resorts.

Are Grab It bookings eligible for Complimentary Resort Activities?

Yes, as long as the Grab It booking is at participating resorts and booked by eligible Privileges Diamond, Platinum and 100 Club members.

Are there any restrictions when booking Complimentary Resort Activities?

Use of activities and equipment may not be redeemed for consecutive time slots and are subject to availability (for example you are not permitted to book bikes out for your entire stay). We recommend contacting reception to enquire about restrictions to Complimentary Resort Activities.

Eligible Resorts

Which resorts offer Complimentary Resort Activities?

This benefit is only available at selected resorts managed by Wyndham Destinations Asia Pacific and Resort Management by Wyndham Pty Ltd. A full list of eligible resorts can be viewed [here](#).

Do all WorldMark South Pacific Club resorts offer Complimentary Resort Activities?

No, only selected resorts managed by Wyndham Destinations Asia Pacific and Resort Management by Wyndham Pty Ltd. Some resorts do not have the facilities to offer Complimentary Resort Activities. A full list of eligible resorts can be viewed [here](#).

Which reservations qualify for Complimentary Resort Activities?

Complimentary Resort Activities are available when you book reservations at selected resorts managed by Wyndham Destinations Asia Pacific and Resort Management by Wyndham Pty Ltd. A full list of eligible resorts can be viewed [here](#).

Do I receive Complimentary Resort Activities at resorts when booking through third parties?

No, as Privileges benefits are not applied to reservations booked at WorldMark South Pacific Club resorts if made through third party companies.

Are there minimum or maximum nights' stay to qualify for Complimentary Resort Activities?

No, Complimentary Resort Activities are provided regardless of the length of stay, for the duration of the stay at participating resorts.

All information is correct at time of creation in December 2018 and is subject to change at any time.
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Activities

What types of activities are included in the Complimentary Resort Activities benefits?

Complimentary Resort Activities includes such things as the hire of bikes, kayaks, tennis racquets and access to Kids' Club at participating resorts. Activities may differ from resort to resort. A full list of activities can be viewed [here](#).

Are all activities available as Complimentary Resort Activities?

No, only selected resort activities are complimentary, at the discretion of the Developer and the resort. A full list of eligible activities per resort can be viewed [here](#).

Are Complimentary Resort Activities the same at all resorts?

Activities may differ from resort to resort and change from time to time. Activities offered exclude motorised equipment, catamarans, coin-operated machines, activities supplied by a third party and any other activity exclusions that may be advised by the resort on redemption. Privileges members participate in any activity at their own risk and release, discharge and indemnify the Developer, its subsidiaries and all other associated entities and personnel from and against all liability and negligence in relation to any loss or injury that may be suffered by the Privileges member, whether caused by an activity or any service provider's negligence or otherwise. The recipient agrees and accepts all terms and conditions, including those applicable to any service provider, by redeeming the benefit.

A full list of activities per resorts can be viewed [here](#).