



## Wyndham Rewards Homes Owner Fact Sheet

As a Privileges by Wyndham member you receive complimentary membership to Wyndham Rewards.

Wyndham Rewards is a loyalty program which allows you to earn Wyndham Rewards points which may be redeemed towards accommodation stays, gift cards, levies and more.

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This fact sheet provides information on how to redeem Wyndham Rewards points through Homes.

### HOW TO BOOK

- Cannot earn Wyndham Rewards points
- Can redeem Wyndham Rewards points at over 19,000 Cottages and 10 Landal Green Parks with 1,500 units
- Browse availability at [www.chooseacottage.co.uk/WR2](http://www.chooseacottage.co.uk/WR2) (Cottages) and [www.landal.com](http://www.landal.com) (Homes)
- Call Wyndham Rewards Member Services to browse availability and to book.
- Cancellation Policy:** The cancellation policy applicable to a reservation will be displayed, in the case of an online reservation, or explained, in the case of a reservation made with Member Services, prior to finalisation of the reservation. If you cancel your reservation through Member Services or online at [www.wyndhamrewards.com](http://www.wyndhamrewards.com) in accordance with the applicable cancellation policy, all points redeemed for the Go Free or Go Fast Award will automatically be returned to your account (provided they have not expired as of the date of such cancellation). If you cancel your Go Free or Go Fast Award reservation outside of the applicable cancellation policy, you will forfeit the points for such reservation and you will be obligated to pay the cash portion of the Go Fast Award reservation.

### HOW TO REDEEM POINTS

The most popular and economical way of redeeming Wyndham Rewards points is through accommodation stays where you can redeem at thousands of participating hotels, condos and homes globally.

You have two options when redeeming Wyndham Rewards points;

1. **Go Free** – Members can redeem 15,000 Wyndham Rewards points per bedroom for accommodation for one go free award night.
2. **Go Fast** – Members can redeem 3,000 Wyndham Rewards points plus pay some cash per bedroom for one go fast award night.

**IMPORTANT:** Both Go Free and Go Fast are available at participating properties only. Blackout Dates may apply at selected Condos and Homes properties.

To redeem Wyndham Rewards points towards Cottages and Homes:

- Login to [www.wyndhamrewards.com](http://www.wyndhamrewards.com)

*All information is correct at time of creation in September 2018 and is subject to change at any time.*  
Document Owner: Sales Programs Manager



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- Use Wyndham Rewards member number – located on Privileges by Wyndham membership card or on the Account Dashboard at [www.privilegesbywyndham.com.au](http://www.privilegesbywyndham.com.au))
- Enter password
- **IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow members to redeem the benefits available in their region
- Click "**Explore the Program**" and "**Use Wyndham Rewards Points**" which will redirect to a new webpage
- Click "**Booking Options**" tab which will show available property provider options. Select the preferred property provider and click "**BOOK NOW**" which will either redirect to a third party website (where you can browse availability and call Wyndham Rewards Member Services to book) or a search bar will appear where you can enter the holiday details and browse and book availability online.
- Click "**LEARN MORE**" under either "**Cottages.co.uk**" or "**Landal GreenParks**" which are the two Homes options.
- A pop up box will appear with a U.S. contact number. Do not call this number (it is for U.S. residents only). You can click "**Explore Properties**" to redirect to the third party website to browse availability, but must call Wyndham Rewards Member Services to book.

**Note:** Wyndham Rewards points **expire** four (4) years, after the date they are posted to the Wyndham Rewards account unless they are forfeited due to inactivity (usually 18 months) as defined by the program Terms and Conditions available at [www.wyndhamrewards.com](http://www.wyndhamrewards.com)

## MEMBER CONTACT INFORMATION

Privileges members can visit [www.wyndhamrewards.com](http://www.wyndhamrewards.com) or call the below phone numbers toll-free for additional information about the program benefits.

| Country/Region | Toll-Free Number   | Service Hours   |                 |
|----------------|--------------------|-----------------|-----------------|
|                |                    | Mon-Fri         | Sat-Sun         |
| Australia      | 0011-800-367-87477 | AEST 9pm – 1pm  | AEST 11pm – 8am |
| New Zealand    | 00-800-367-87477   | NZST 11pm - 3pm | NZST 1am - 10am |

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