



## Travel Insurance Discount Owner Fact Sheet

Travel Insurance Discount is a Privileges benefit available exclusively to Privileges Elite, Diamond, Platinum and 100 Club members where members receive a discount off travel insurance policies when members complete a travel booking through Travel by Wyndham.

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### Access

#### **Who has access to the Travel Insurance Discount?**

The Travel Insurance Discount is offered exclusively to eligible Privileges Elite, Diamond, Platinum and 100 Club members. This benefit is available to Australian and New Zealand residents only.

#### **Is travel insurance capped to a maximum number of people?**

Travel insurance is based on whomever is booked to travel. For example, if there are 8 people on a reservation, Travel by Wyndham can book travel insurance for 8 people (and provide the Travel Insurance Discount benefit for all 8 people). Please note that separate policies may need to be booked, as they vary subject to who is travelling.

#### **What type of travel does the travel insurance cover i.e. cruise, flight, tour etc?**

Travel insurance cover varies depending on the type of cover required; this is quoted subject to inclusions required based on the individual travelling. We recommend contacting Travel by Wyndham to discuss specific cover which is tailored to each member and travel booking. We also recommend reading the PDS for the insurance providers i.e. Covermore or Suresave.

#### **Are guest bookings eligible to receive the Travel Insurance Discount?**

Yes. Guest bookings have the same guidelines as Privileges Elite, Diamond, Platinum and 100 Club member bookings, therefore guests will receive access to the Travel Insurance Discount benefit, at the same discount percentage as the member's eligible tier, as long as travel insurance is booked in conjunction with travel arrangements with Travel by Wyndham.

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### Trialing

#### **Can a Privileges member trial another Privileges tier and gain access to the Travel Insurance Discount?**

Yes. Any Privileges members who are trialing Privileges Elite, Diamond or Platinum membership receive access to the Travel Insurance Discount benefit.

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### Use

#### **What is the Travel Insurance Discount for eligible members?**

Eligible members (Australian and New Zealand residents only) receive the following discounts on travel insurance policies arranged through Travel by Wyndham when booking associated travel:

Privileges Tier	Travel Insurance Discount %
Privileges Elite	15%
Privileges Diamond	20%
Privileges Platinum	25%
100 Club	25%

#### **Why does the Travel Insurance Discount benefit only apply to Australian and New Zealand residents?**

Travel by Wyndham only have access to issue AUS & NZ policies.

#### **How do I book travel insurance and receive a discount?**

You can contact Travel by Wyndham on 1300 850 160 (AU) or 0800 850 160 (NZ) or via email at [travelclub@wyn.com](mailto:travelclub@wyn.com) to book travel insurance and receive your discount based on your Privileges tier.

#### **Can I use Privileges Qualified Credits to pay for travel insurance?**

Yes, you can use Privileges Qualified Credits to pay for travel insurance policies when booked in conjunction with other travel arrangements through Travel by Wyndham, including when booking a Personal Choice reservation or WorldMark To/From reservation.

#### **How many times can I receive the Travel Insurance Discount?**

The Travel Insurance Discount benefit is unlimited, therefore you can use this benefit as many times as required, subject to booking guidelines, including booking travel insurance in conjunction with other travel arrangements through Travel by Wyndham.

#### **Which reservations qualify for the Travel Insurance Discount?**

Any travel arrangements (whether booked with cash or Privileges Qualified Credits) as long as you book other travel arrangements through Travel by Wyndham.

#### **Can I receive the Travel Insurance Discount in conjunction with Grab It reservations?**

Yes, you can contact Travel by Wyndham to book your Travel Insurance and receive the discount in conjunction with your Grab It reservation as long as this is booked through WorldMark To/From, and other travel arrangements are booked.

#### **Do Travel by Wyndham price match private travel insurance if it's higher than what the Travel Insurance Discount benefit offers?**

*All information is correct at time of creation in January 2019 and is subject to change at any time.*  
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## **Travel Insurance Discount Owner Fact Sheet**

Travel by Wyndham do not price match.

### **How do I process a claim if required while traveling?**

You are required to contact the insurance company directly if you need to make a claim while travelling, especially if it is an emergency. Upon your return, Travel by Wyndham can assist with a claim if the policy was taken out with them and for travel arrangements they have booked for you.

### **Can I cancel my travel insurance and receive a refund before travelling?**

This varies subject to the insurance provider's terms & conditions. You may receive a partial refund based on when you cancel the policy and when you originally took it out. You should contact Travel by Wyndham before booking travel insurance, or the travel insurance provider if enquiring after the booking is made.

### **Can I choose another insurance provider and receive the same discount?**

The Travel Insurance Discount benefit is only applicable at selected providers associated with Travel by Wyndham. Associated providers are currently Cover-More® and SureSave®, however this is subject to change without notice.