



Wyndham Rewards Contact Directory Owner Fact Sheet

As a Privileges by Wyndham member you receive complimentary membership to Wyndham Rewards. Wyndham Rewards is a loyalty program which allows you to earn Wyndham Rewards points which may be redeemed towards accommodation stays, gift cards, levies and more.

This fact sheet provides contact information for each area of Wyndham Rewards.

Please Note: These contact details are subject to change at any time.

EARN:

HOTELS

- Over 8,000 Hotels
- Book via www.wyndhamrewards.com
- Phone: (AU) 0011-800-367-87477 (NZ) 00-800-367-87477
- Online: "Contact Us" form at www.wyndhamrewards.com

HOTELS (*Cesars Entertainment*)

- Over 20 Cesars Hotels
- Book via <https://www.wyndhamhotels.com/caesars-entertainment>
- Phone: (AU) 0011-800-367-87477 (NZ) 00-800-367-87477
- Online: "Contact Us" form at www.wyndhamrewards.com

CONDOS (*Shell Vacations; CLUB WYNDHAM; WorldMark, The Club; Margaritaville*)

- Over 170 Condos
- Book via www.wyndhamrewards.com
- Phone: (AU) 0011-800-367-87477 (NZ) 00-800-367-87477
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REDEEM:

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- CONDOS (*Wyndham Vacation Rentals*)
 - Over 6,500 Condos & Homes
 - Browse properties online at www.wyndhamvacationrentals.com
 - Phone: (AU) 0011-800-367-87477 (NZ) 00-800-367-87477
 - Online: “Contact Us” form at www.wyndhamrewards.com

- HOMES (*Cottages.com*)
 - Over 19,000 Cottages
 - Browse properties online at www.chooseacottage.co.uk/WR2
 - Phone: (AU) 0011-800-367-87477 (NZ) 00-800-367-87477
 - Online: “Contact Us” form at www.wyndhamrewards.com

- HOMES (*Landal GreenParks*)
 - 10 parks with 1,5000 units
 - Browse properties online at www.landal.com
 - Phone: (AU) 0011-800-367-87477 (NZ) 00-800-367-87477
 - Online: “Contact Us” form at www.wyndhamrewards.com

To send an enquiry via the “Contact Us” form, follow the below steps:

- Visit www.wyndhamrewards.com
- Scroll down to “**Member Support**” at the bottom of the page and click “**Contact Us**”
- A new webpage will appear - click “**Get Started**” under “**Send us a message**”
- A new webpage will appear – on the left side, select the relevant enquiry type from the drop down box
- Member information will automatically be filled out if logged in. If not log in, enter details on screen.
- Enter question/concern/feedback (this part differs depending on the enquiry type selected)
- Click “**SUBMIT INQUIRY**”
- Please note:** Allow up to 5 days from check-out for Wyndham Rewards points to appear in an account after earning from a stay.
- A new “**Thank You**” webpage will appear - the enquiry has been sent to Wyndham Rewards Member Services (based in the U.S.) and someone will be in contact within the next 24-48 hours.

GIFT CARDS/MERCHANDISE:

- Inquiry
 - Open the online shop: <https://wyndham.eyewardshq.com/contact>

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- Sign in with Wyndham Rewards membership number and password
- If you have questions regarding a Previous Order you will be redirected to the **My Account -> Redemption Holiday Page**
- A pop up box will appear - enter details along with inquiry
- FAQ's
 - Open the online store
 - Click "**Help/FAQs**"
 - Redirected to FAQs page

EXCHANGING VACATION CREDITS TO WYNDHAM REWARDS POINTS:

- WorldMark SP Owner Services Call Centre:
 - (AU) 1300 850 160
 - (NZ) 0800 850 160
 - (FJ) 00 800 32 63
 - privileges@wyn.com

DOUBLE WYNDHAM REWARDS ACCOUNTS:

- WorldMark SP Owner Services Call Centre:
 - (AU) 1300 850 160
 - (NZ) 0800 850 160
 - (FJ) 00 800 32 63
 - privileges@wyn.com

ALL OTHER ENQUIRIES:

- Phone: (AU) 0011-800-367-87477 (NZ) 00-800-367-87477
- Online: "Contact Us" form at www.wyndhamrewards.com

MEMBER CONTACT INFORMATION

Privileges members can visit www.wyndhamrewards.com or call the below phone numbers toll-free for additional information about the program benefits.

Country/Region	Toll-Free Number	Service Hours	
		Mon-Fri	Sat-Sun
Australia	0011-800-367-87477	AEST 9pm – 1pm	AEST 11pm – 8am
New Zealand	00-800-367-87477	NZST 11pm - 3pm	NZST 1am - 10am

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