



Wyndham Rewards Hotels Owner Fact Sheet

As a Privileges by Wyndham member you receive complimentary membership to Wyndham Rewards.

Wyndham Rewards is a loyalty program which allows you to earn Wyndham Rewards points which may be redeemed towards accommodation stays, gift cards, levies and more.

This fact sheet provides information on earning and redeeming Wyndham Rewards points through Hotel stays.

HOW TO BOOK

- Call Wyndham Rewards Member Services via phone or;
- Book online at www.wyndhamrewards.com
- Please Note:** Selected properties may require members to call the hotel provider directly to book. Examples include TRYP by Wyndham and DOLCE. Details and instructions will appear online at www.wyndhamrewards.com prior to booking.
- Cancellation Policy:** The cancellation policy applicable to a reservation will be displayed, in the case of an online reservation, or explained, in the case of a reservation made with Member Services, prior to finalisation of the reservation. If you cancel your reservation through Member Services or online at www.wyndhamrewards.com in accordance with the applicable cancellation policy, all points redeemed for the Go Free or Go Fast Award will automatically be returned to your account (provided they have not expired as of the date of such cancellation). If you cancel your Go Free or Go Fast Award reservation outside of the applicable cancellation policy, you will forfeit the points for such reservation and you will be obligated to pay the cash portion of the Go Fast Award reservation.

HOW TO EARN POINTS

With over 8,000 hotels globally, earning Wyndham Rewards points through Hotel stays is easy. Simply pay cash for your chosen Wyndham Rewards hotel, and earn points which can be redeemed for other accommodation stays, plus more.

For every qualified stay at a participating hotel, you receive either:

- 10 Wyndham Rewards® points for every US\$1; or
- 1,000 Wyndham Rewards® points, whichever is more.

Points are earned for dollars spent on room rate only, except at Wyndham® properties, where 10 points are earned for each dollar spent on the total folio (i.e. food and beverages).

Follow the steps below to earn Wyndham Rewards points for Hotel stays:

- Login to www.wyndhamrewards.com
 - Use your Wyndham Rewards member number – located on your Privileges by Wyndham membership card or on the Account Dashboard at www.privilegesbywyndham.com.au
 - Enter your password

This information is correct at time of creation in September 2018 and is subject to change without notice

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- IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow you to redeem the benefits available in your region
- Click on the “**Explore the Program**” tab then click “**Earn Wyndham Rewards Points**” which will redirect to a new page
- Select relevant Hotel option to earn points by clicking “**SEE HOTELS**” and browsing properties available.
- Please Note:** Availability will show based on location *and* travel dates – if your search does not return availability, try searching for a different location or alternative dates of travel, or check back at a later date, as availability can change for each resort throughout the year.
- From time to time Wyndham Rewards may offer additional earning options through promotions. To find out more about a particular promotion please contact Wyndham Rewards via the contact details at the end of this fact sheet.
- Please Note:** The room rate appears in the currency of the country you are booking
- You will receive confirmation via email
- Important:** Wyndham Rewards Points will usually be posted to your Wyndham Rewards account two to four weeks after the activity through which they were earned

HOW TO REDEEM POINTS

The most popular and economical way of redeeming Wyndham Rewards points is through accommodation stays where you can redeem at thousands of participating hotels, condos and homes globally.

You have two options when redeeming Wyndham Rewards points;

1. **Go Free** – Members can redeem 15,000 Wyndham Rewards points per bedroom for accommodation for one go free award night. There are no Blackout Dates when redeeming for a free night in selected hotels.
2. **Go Fast** – Members can redeem 3,000 Wyndham Rewards points plus pay some cash per bedroom for one go fast award night.

IMPORTANT: Both Go Free and Go Fast are available at participating properties only. Blackout Dates may apply at selected properties.

To redeem Wyndham Rewards points for hotel stays:

- Login to www.wyndhamrewards.com
 - Use your Wyndham Rewards member number – located on your Privileges by Wyndham membership card or on the Account Dashboard at www.privilegesbywyndham.com.au
 - Enter your password
- IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow you to redeem the benefits available in your region
- Click the “**Explore the Program**” tab and click “**Use Wyndham Rewards Points**” which will redirect to a new page
- Click “**Booking Options**” tab which will show available property provider options. Select the preferred property provider and click “**BOOK NOW**” which will either redirect to a third party

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website (where you can browse availability and call Wyndham Rewards Member Services to book) or a search bar will appear where you can enter the holiday details and browse and book availability online.

- Please Note:** Availability will show based on location *and* travel dates – if your search does not return availability, try searching for a different location or alternative dates of travel, or check back at a later date, as availability can change for each resort throughout the year
- You will receive confirmation via email

Note: Wyndham Rewards points **expire** four years, after the date they are posted to the Wyndham Rewards account unless they are forfeited due to inactivity (usually 18 months) as defined by the program Terms and Conditions available at www.wyndhamrewards.com

MEMBER CONTACT INFORMATION

Privileges members can visit www.wyndhamrewards.com or call the below phone numbers toll-free for additional information about the program benefits.

Country/Region	Toll-Free Number	Service Hours	
		Mon-Fri	Sat-Sun
Australia	0011-800-367-87477	AEST 9pm – 1pm	AEST 11pm – 8am
New Zealand	00-800-367-87477	NZST 11pm - 3pm	NZST 1am - 10am

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