



## 100 Club Welcome Pack Owner Fact Sheet

100 Club members are Privileges by Wyndham members within the WorldMark South Pacific Club by Wyndham, who own a minimum of 100,000 Privileges Qualified Credits. All 100 Club members receive a 100 Club Welcome Pack upon enrollment into the 100 Club as an exclusive benefit offered by the Privileges by Wyndham program. The 100 Club Welcome Pack is posted 4-8 weeks from transmittal of their 100 Club status.

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### **General**

#### **What is included in the 100 Club Welcome Pack?**

The pack contains:

- 1x 100 Club member card
- 1x 100 Club luggage tag
- 1x 100 Club robe (2x robes if two 100 Club members on account)
- 1x 100 Club journal
- 1x 100 Club keyring
- 1x 100 Club booklet
- 1x Personalised letter

#### **When will I receive my 100 Club Welcome Pack?**

100 Club Welcome Packs are sent 4-8 weeks from transmittal of your 100 Club status.

### **Postage**

#### **Where are 100 Club Welcome Packs sent?**

100 Club Welcome Packs are sent to your address as listed on your WorldMarkSP Owner account.

#### **Can I request my Welcome Pack to be sent to a different address?**

You should call the 100 Club team on 1300 590 611 (AU) or 0800 441 885 (NZ) or via email at [100.club@wyn.com](mailto:100.club@wyn.com) to enquire if 100 Club Welcome Packs can be sent to a different address, other than the address listed on your WorldMarkSP Owner account. It is recommended to contact as soon as possible, as the packs are sent automatically to the current address listed within 4-8 weeks, however can be sent sooner.

### **Items within the 100 Club Welcome Pack**

#### **Do I receive my Owner card and luggage tag in my 100 Club Welcome Pack?**

Yes, your 100 Club member card and luggage tag are included in the 100 Club booklet, along with welcome/upgrade information letter, and are all included in the 100 Club Welcome Pack.

*All information is correct at time of creation in September 2018 and is subject to change at any time.*  
Document Owner: Privileges by Wyndham Manager



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### **How many member cards do I receive?**

You receive one member card per 100 Club membership. You can request a second card by contacting the 100 Club team on 1300 590 611 (AU) or 0800 441 885 (NZ) or via email at [100.club@wyn.com](mailto:100.club@wyn.com).

### **How many luggage tags do I receive?**

You receive one luggage tag per 100 Club membership. You can request a second luggage tag by contacting the 100 Club team on 1300 590 611 (AU) or 0800 441 885 (NZ) or via email at [100.club@wyn.com](mailto:100.club@wyn.com).

### **Is the 100 Club booklet available online?**

Yes, the 100 Club booklet is available at [www.privilegesbywyndham.com.au](http://www.privilegesbywyndham.com.au)

### **Can I order different size robes?**

No, the 100 Club robes are one size, and requests cannot be facilitated.

### **Can I request additional journals?**

You can contact the 100 Club team to enquire on 1300 590 611 (AU) or 0800 441 885 (NZ) or via email at [100.club@wyn.com](mailto:100.club@wyn.com).

### **Can I request additional key rings?**

You can contact the 100 Club team to enquire on 1300 590 611 (AU) or 0800 441 885 (NZ) or via email at [100.club@wyn.com](mailto:100.club@wyn.com).