



Wyndham Rewards Condos Owner Fact Sheet

As a Privileges by Wyndham member you receive complimentary membership to Wyndham Rewards. Wyndham Rewards is a loyalty program which allows you to earn Wyndham Rewards points which may be redeemed towards accommodation stays, gift cards, levies and more.

This fact sheet provides information on earning and redeeming Wyndham Rewards points through Condo stays.

BOOKING OPTIONS

- Shell Vacations; CLUB WYNDHAM; WorldMark, The Club; Margaritaville*: You can **earn and redeem** Wyndham Rewards points at over **170 affiliated properties** within these brands. You can book via www.wyndhamrewards.com or by calling Wyndham Rewards Member Services. You should call Wyndham Rewards Member Services for more information on minimum length of stay requirements, cancellation policies and blackout dates.
- Wyndham Vacation Rentals*: You **cannot earn** Wyndham Rewards points through these properties. You **can redeem** Wyndham Rewards points towards **6,500 affiliated homes/condos** within this brand. You can browse properties online at www.wyndhamvacationrentals.com and book by calling Wyndham Rewards Member Services.
- Cancellation Policy**: The cancellation policy applicable to a reservation will be displayed, in the case of an online reservation, or explained, in the case of a reservation made with Member Services, prior to finalisation of the reservation. If you cancel your reservation through Member Services or online at www.wyndhamrewards.com in accordance with the applicable cancellation policy, all points redeemed for the Go Free or Go Fast Award will automatically be returned to your account (provided they have not expired as of the date of such cancellation). If you cancel your Go Free or Go Fast Award reservation outside of the applicable cancellation policy, you will forfeit the points for such reservation and you will be obligated to pay the cash portion of the Go Fast Award reservation.

HOW TO EARN POINTS

Earning Wyndham Rewards points through Condo stays is easy. Simply pay cash for your chosen Condo, and earn points which can be redeemed for other accommodation stays, plus more.

You can earn Wyndham Rewards points at selected Condos. The below information relates to earning Wyndham Rewards points through *Shell Vacations; CLUB WYNDHAM; WorldMark, the Club* and *Margaritaville*. Wyndham Rewards points cannot be earned when booking *Wyndham Vacation Rentals*.

For every qualified stay at a participating Condo, you receive either:

- 10 Wyndham Rewards® points for every US\$1; or
- 1,000 Wyndham Rewards® points, whichever is more.

Information is correct at time of creation in October 2018 and is subject to change without notice
Created by: Privileges by Wyndham Manager



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Points are earned for dollars spent on room rate only, except at selected Wyndham® properties, where 10 points are earned for each dollar spent on the total folio (i.e. food and beverages).

Follow the steps below to earn Wyndham Rewards points for Condo stays:

- Visit <https://www.wyndhamhotels.com/wyndham-vacations>
- Login to your account by clicking on the Wyndham Rewards tab in the right hand corner
- Enter Wyndham Rewards member number or email address and password
Please note: Log in details are separate from WorldMark South Pacific Club Ownership login details. Wyndham Rewards member number can be found on the Privileges member card.
- Answer **Security Question** (Security question is the extra level of security that you set up the first sign in when joining Wyndham Rewards)
- Browse Condos through the **Location, Check in & Check out date, room type** and **special rates**
- If you click on **“Special Rates”** you can also tick or untick whether you wish to redeem Wyndham Rewards points at these selected condos or use cash. In this case we are wishing to earn Wyndham Rewards points at these selected Condos, so we will use cash and we will not tick the redeem box.
- A list of Condos will appear. Browse properties as available or **“Refine Results”** as shown on left side menu. Refining results narrows the search to select specific options based on accommodation requirements.
- Click on the nightly rate to continue with a reservation.
- Select by **room** or **rates** for the chosen property. You can also **“Refine Results”** and view the total cost of stay by clicking on **“Total For Stay”** Remember the cost is a cash payment in order to earn Wyndham Rewards points.
- Click on **“Book \$/Night”** to continue.
- A new page will appear to enter details. If prompted **“Already a Wyndham Rewards Member?”** simply click **“Sign In”** as this will speed up the booking process
- Complete **“Guest Information”** and **“Payment Method”** online.
- Click **“Complete Reservation”** to confirm reservation.
- You will receive confirmation via email.
- Please note:** Wyndham Rewards points will usually be posted to Wyndham Rewards account two to four weeks after the activity through which they were earned.

HOW TO REDEEM POINTS

The most popular and economical way of redeeming Wyndham Rewards points is through accommodation stays. You can redeem at thousands of participating hotels, condos and homes globally.

You have two options when redeeming Wyndham Rewards points;

1. **Go Free** – Members can redeem 15,000 Wyndham Rewards points per bedroom for accommodation for one Go Free award night.
2. **Go Fast** – Members can redeem 3,000 Wyndham Rewards points plus pay some cash per bedroom for one Go Fast award night.

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IMPORTANT: Both Go Free and Go Fast are available at participating properties only. Blackout Dates may apply at selected Condos and Homes properties.

- ☐ Login to www.wyndhamrewards.com
 - Use your Wyndham Rewards member number – located on your Privileges by Wyndham membership card or on the Account Dashboard at www.privilegesbywyndham.com.au)
 - Enter your password
- ☐ **IMPORTANT:** Change the language at the top right hand side to **English – Asia Pacific** to allow you to redeem the benefits available in your region
- ☐ Click "**Explore the Program**" and "**Use Wyndham Rewards Points**" which will redirect to a new webpage
- ☐ Click "**Booking Options**" tab which will show available property provider options. Select the preferred property provider and click "**BOOK NOW**" which will either redirect to a third party website (where you can browse availability and call Wyndham Rewards Member Services to book) or a search bar will appear where you can enter the holiday details and browse and book availability online.
- ☐ Click "**LEARN MORE**" under either "*Wyndham Vacation Resorts*" (can book through www.wyndhamrewards.com) or "*Wyndham Vacation Rentals - Homes & Condos*" (can browse online via www.wyndhamvacationrentals.com but must call Wyndham Rewards Member Services to book).
- ☐ A pop up box will appear with a U.S. contact number for *Wyndham Vacation Rentals* – Do not call this number (it is for U.S. residents only). You can click "**Explore Properties**" to redirect to the third party website to browse availability, but must call Wyndham Rewards Member Services to book.

Note: Wyndham Rewards points expire four years, after the date they are posted to the Wyndham Rewards account unless they are forfeited due to inactivity (usually 18 months) as defined by the program Terms and Conditions available at www.wyndhamrewards.com

MEMBER CONTACT INFORMATION

Privileges members can visit www.wyndhamrewards.com or call the below phone numbers toll-free for additional information about the program benefits.

Country/Region	Toll-Free Number	Service Hours	
		Mon-Fri	Sat-Sun
Australia	0011-800-367-87477	AEST 9pm – 1pm	AEST 11pm – 8am
New Zealand	00-800-367-87477	NZST 11pm - 3pm	NZST 1am - 10am

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